

WEST NORTHAMPTONSHIRE COUNCIL CABINET

14th JUNE 2022

CABINET MEMBER RESPONSIBLE FOR STRATEGY: COUNCILLOR JONATHAN NUNN

Report Title	Annual Report and Quarter 4 Performance Report – 2021-22
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Contributors/Checkers/Approvers

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List of Appendices

Appendix A – WNC Annual Report and Quarter 4 Performance Report – 2021-22

1. Purpose of Report

- 1.1. The attached report provides to Cabinet, a review of the Directorates' work and achievements for its first year of operation 2021-22 and an update on West Northamptonshire Council's performance against its Corporate Plan for 2021-22. It covers both the metrics that have been presented to Cabinet throughout the year, as well as further detail around the council's 1st year successes.

2. Executive Summary

- 2.1. The Report provides an overview of WNC's stated vision, corporate objectives and values, and a comprehensive review of each Directorate's work and achievements in its first year of existence. It also highlights future priorities and provides a view on the perceived future operational and financial challenges for 2022-23.
- 2.2. It includes an overview of performance for West Northamptonshire Council for the period of January to March 2022 (quarter 4) as well as the full year 2021-22. The performance indicators included in the report have been subject to review, challenge and approval by both the Cabinet and the Executive Leadership Team, with our aim being to create a meaningful dashboard of measures that provide members and officers with good insight into the council's performance.
- 2.3. There have been many changes to teams, services and systems as part of creating the new council and therefore some indicators will need to be developed in order to provide a complete unitary view and move away from the old district and borough boundaries. This is also exacerbated where we have different delivery vehicles or contracts for services, for example revenues and benefits, where services have been brought together from 3 previous delivery models and past contract.

3. Recommendations

3.1 It is recommended that Cabinet:

- a) Note the content of the appendix covering the annual review of WNCs 1st year (2021-22)

4. Reason for recommendations:

- This report is for information purposes and discussion only, there are no direct decisions to be made following the report
- The council is required as part of Local Government Act 1972 to report performance of the council to members

5. Report Background

- 5.1 It is important that the council is clear and transparent on its priorities and objectives, its work to deliver these and its performance and that there are clear action plans where our performance falls below target or that of other benchmark authorities.
- 5.2 The council monitors performance across all services areas and against hundreds of national and contract metrics to ensure that services are performing well and identified priorities are

monitored and delivered against. These are monitored within services and reported in line with national cycles or as required to Overview and Scrutiny, and other committees.

- 5.3 This report provides an overall high-level summary of the key metrics that underpin our stated corporate priorities and sets out proposed metrics that we will be developing and monitoring for this quarterly report in addition to the wider overall performance framework we have in place.

6. Issues and Choices

- 6.1 This is a report for information and discussion and therefore there are no choices to be made.

7. Implications (including financial implications)

7.1 Resources and Financial

- 7.1.1 There are no direct financial implications from the report. However, services need to consider the implications of under or over-performance and identify what resources may need to be re-allocated to address these.

- 7.1.2 Financial indicators included within the performance report can be found in greater detail within the finance reports that are presented to Cabinet.

7.2 Legal

- 7.2.1 There are no legal implications arising from this report or recommendations.

7.3 Risk

- 7.3.1 There are no significant risks arising from the proposed recommendations in this report.

7.4 Communication and Consultation

- 7.4.1 The performance metrics included in this report have been chosen based upon the priorities identified within the Corporate Plan and in consultation with Cabinet and the Executive Leadership Team (ELT). The Corporate Plan priorities and wider service objectives underpins the council's communications and consultation activities to keep the public, staff and stakeholders informed and engaged on what the council is doing and how it is performing.

7.5 Consideration by Overview and Scrutiny

- 7.5.1 Relevant performance data will be provided to Overview and Scrutiny Committees as required to support their agreed work plans.

7.6 Climate Impact

- 7.6.1 There are no direct implications on climate/environmental impact from this report, it does however provide an update on the delivery of the corporate plan which includes commitments to be Carbon Neutral by 2030, now revised to reflect our membership of UK100, and so to reach net zero by 2045. The quarterly report will provide updates on the council's progress to this aim as appropriate.
- 7.6.2 Within this report, the work and achievements outlined in the Directorates' reports highlight the effort and commitment WNC is making in delivering against its Sustainability and action to address climate change commitments.

7.7 Community Impact

- 7.7.1 Managing our performance is key to ensuring we are making a positive impact on our communities, celebrating our successes and addressing our challenges.
- 7.7.2 This report provides a high level of public transparency to all our customers and stakeholders, on the progress and achievements we have made in our first year of existence and to the work being undertaken by the council to deliver effective services and our corporate plan.

8. Background Papers

- 8.1 The West Northamptonshire Council Corporate Plan 2021-25 provides the basis for the data and project updates that are provided within the quarterly performance reports.